

As you know, we have always performed Universal Precautions (surgical masks, gloves, protective eyewear, disinfection of the operatory between every patient, and sterilization of all instruments after every patient). You will see some additional precautions when you come to your next appointment. Because of our extra garb, the office temperature will be cooler, so please dress accordingly. We will not be able offer blankets to our patients at this time. You may hear extra noise due to fogging an all-natural disinfectant throughout the day.

1. We will be texting or emailing you a questionnaire to send back to us the day before your appointment. Should any of your answers change prior to your appointment time, call our office immediately.
2. We have temporarily turned off our automatic appointment reminders due to the fact that we may need to adjust your appointment time or timing. We will call and or text your appointment reminders, one by one and need a firm response to hold your reservation. A 48-hour notification to change your appointment is appreciated due to the extra preparation needed. We are seeing only about 60% of our former capacity.
3. **Please wait in your car.** Text or let us know when you have arrived. We ask that you not enter the building until we call or text you back that your room is ready, as to maintain social distancing from other entering or exiting patients. For special accommodations, please call ahead, and we will be happy to make arrangements in advance.
4. Enter the office wearing a mask. If you do not have one, we will provide one for you.
5. Your temperature will be taken at the welcome station and you will be given hand sanitizer. A bag provided for your belongings (Please only bring necessary items into the building -wallet, sweater, glasses, etc),
6. You will be asked to sign a consent form which allows us to treat you during a pandemic.
7. You will be asked to rinse your mouth with a flavored 1% hydrogen peroxide mouthwash for two 30 second increments, before the dentist/hygienist sees you.
8. Depending on the procedure you may have extra suction and/or isolation devices placed both outside and in your mouth to decrease the production of aerosols in addition to all the regular suction devices used in the past.
9. To decrease exposure to those at the front desk, we have protective shields and will minimize your/interactions when leaving unless absolutely necessary.
10. Upon the completion of your dental care you will be asked to wear your mask as you exit.

Please understand our delays as We are working under new conditions. we now have different procedures and we expect delays for patient treatment time (isolation of water spray, changing of PPE, disinfection of patient treatment rooms, etc.). We hope to meet and or exceed the mandates from the PA Department of Health, CDC, OSHA, PA State Department of Dentistry, American Dental Association, and the Pennsylvania Dental Association